INQUIRE explore the fear

Leader Asks:

Team Member Responds:

1. Uncover the Threat

What is at risk for you here?

find the bad thing they don't want have happen

Openly disclose what you are afraid of

2. Validate the Concern

I understand why you don't want xxx to happen

share desire to protect them from this risk

Find a solution to navigate the risk

3. Notice the Impact

How does it feel to speak about this fear?

feel what it is like to experience this fear

Note what you have learned about this

4. Implement New Approach

How can we manage this risk and move forward?

make the threat easier to navigate

Engage the new solution

When you are done, you've helped them feel safe by naming their risks and finding creative solutions to move forward.